



## SolarWinds® Value Added Services



## PROFESSIONAL CARE FROM HIGHLY TRAINED ENGINEERS

Helping you get the most from your investment in technology

- Installation for rapid deployment
- Help Desk & on-site support
- Health Check & troubleshooting
- All engineers & help desk staff SolarWinds Certified Professionals

## OVERVIEW

With over 25 years cumulative experience in the installation and support of SolarWinds products in diverse network environments and across a myriad of business sectors, Kenson are best placed to help you install, maintain and understand the full range of options and features offered by SolarWinds software solutions.

Kenson will help you overcome the steep learning curve associated with the implementation of your new network management system, saving you time and money, whilst allowing you to achieve tangible benefits from your system from day one.

Kenson can also be used to transfer skills to your support personnel in the manner most appropriate to you organisation.

# ELEMENTS - SERVICE OPTIONS

<p>Installation Services</p>	<p>Our Kenson consultants will customise your SolarWinds installation to your environment, providing logon accounts and system views required by the various support functions within your business before providing a handover of system functionality and configuration prior to leaving site</p>
<p>System Health Check &amp; Troubleshooting Services</p>	<p>If you have a SolarWinds system already installed on your network, Kenson can analyse your configuration to ensure you are getting the most out of your system and tailor reporting and alerting to deliver appropriate, focused data to your support teams</p>
<p>System Upgrade and Migration Services</p>	<p>Reduce the risk of implementing system upgrades or migrations by using Kenson’s experienced SolarWinds Certified Consultants to configure your systems for you</p>
<p>Custom Skill Transfer</p>	<p>Reduce the cost of SolarWinds training by commissioning a training course based around your own implementation, focusing on the area most needed to maximise the effectiveness of your support teams</p>
<p>SolarWinds Comprehensive Training</p>	<p>As SolarWinds’ Premier EMEA Training and Consultancy Partner, Kenson provides a full 4-day (2 part) SolarWinds Comprehensive Training course to enable your SolarWinds® System Administrators to obtain the optimum benefit from your SolarWinds Investment.</p>

For prices and more information call us today on **01285 647900**

You can also email us at [enquiries@kenson.co.uk](mailto:enquiries@kenson.co.uk)

Or visit our website online: [www.kenson.co.uk/services](http://www.kenson.co.uk/services)